

Enhanced Habitation Warranty - New Vehicles

In addition to the **2-year manufacturer warranty**, with every new vehicle bought from us, we now include a **1-year Enhanced Habitation Warranty** as standard. The Enhanced Habitation warranty provided by Engineer Aftercare mirrors the manufacturer's one, with full AWS workshop cover across the UK. In the UK alone, 570 AWS-approved workshops will help assist (with more than 450 mobile workshops, making life easier), as well as extended cover into Europe. This cover gives you a claim limit of up to £1,000 per claim, with an unlimited number of claims each year.

Southdowns Motorhome Centre understands that when you are on holiday or if you are a long-distance customer, back-to-base returns for warranty can be difficult. The Enhanced Habitation package covers your habitation, electrical components, appliances and water ingress to main seals, meaning you can have approved repair work completed at your chosen AWS-approved workshop. Your chassis is covered by either Fiat, Ford, or Mercedes, depending on your vehicle, not by the Enhanced Habitation Warranty.

To find an approved dealer, visit: www.approvedworkshops.co.uk

How it works:

Choose your AWS-approved workshop to complete the repair needed.

To make a claim, call Autoguard MBi **03432 271499** with the following information:

1. What is the specific issue or component failure? (The workshop can detail this.)
2. What will it cost to repair or replace? (As provided by the workshop)
3. Pass these details to the claims line via the phone number above for it to be approved.
4. European claims should be pre-approved and paid locally. The reimbursement will then be paid to you, the customer.

The team at Engineer Aftercare is available to contact 7 days a week for assistance & advice, on

Office - 01736 605352

Mob - 07927 212401

As a dealership, we are providing you with 1-year Enhanced Habitation warranty to help save on back-to-base returns. This duration can be increased at an additional cost, prior to vehicle collection.

- **1-year Enhanced Habitation Warranty (included free of charge)**
- **2-year Enhanced Habitation Warranty £395**
- **5-year Warranty £995** (Includes the first 2 years of Enhanced Habitation Warranty plus the last 3 years of Enhanced Habitation, Chassis Warranty, and Roadside Assistance)

This additional cover is a precautionary measure; however, we hope it reassures you that Southdowns is dedicated to finding systems & solutions to help in the event of an issue.